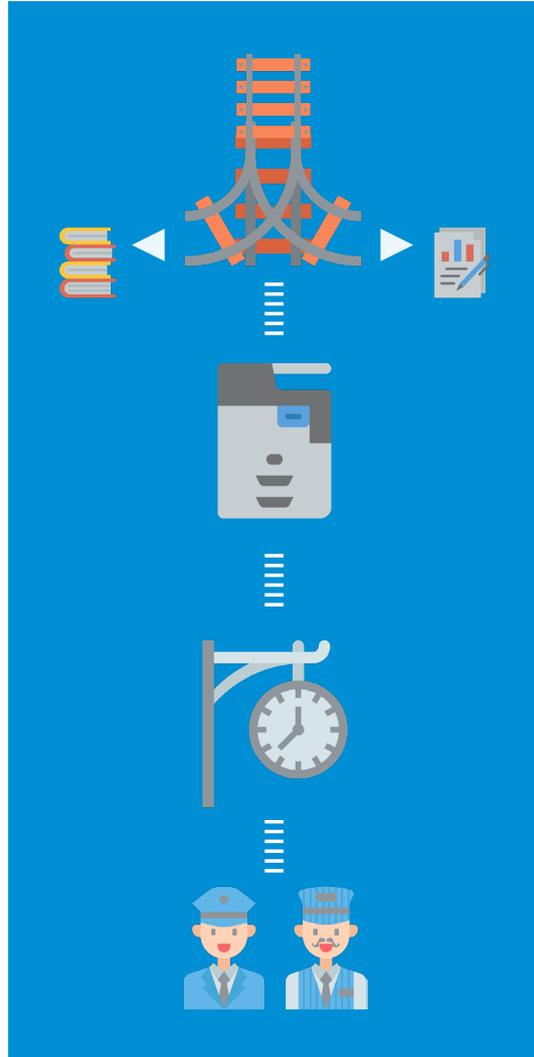## *Improving Critical Document Workflow and Saving Costs*

Background:

The largest railway system on the East Coast was facing a significant problem with excessive waste and delays in their work order package process. Compliance packages had to be printed and signed before trains could leave the station, and a lack of document version control resulted in the replication of multiple obsolete versions of the same documents. This manual process was time-intensive, ineffective, and costly.

Problem:

The railway system was in need of a solution to remedy the excessive waste in their work order package process while eliminating timely delays. Rail personnel were forced to sort through a multitude of documents just to find the most recent versions of either the conductor or the engineer's group of documents needed for each train and recipient. This manual process was not only time-consuming but also very costly.

Solution

The railway system found OM Plus Delivery Manager from Plus Technologies to be a highly customizable document output management solution. The pull print technology improved document workflow and provided substantial cost savings in their printing environment with no changes to their legacy applications.

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Implementation:

OM Plus Delivery Manager was able to recognize, parse, cleanse, add page numbers, set to duplex mode, staple, assemble, hold for release, and delete obsolete versions of work order packages. When the final version of the work order was complete, correct, and current, the work order packages were listed on the printer's display. When the conductor or engineer was ready, they simply selected the appropriate package for their train to be printed immediately using the printer's touchscreen.

Results:

The flexible solution quickly and easily allowed for significant reduction in paper and toner consumption and dramatically improved the workflow efficiency. This solution paid for itself quickly, and the customer was able to save over ten million pages of paper and a cost savings of over $100,000 per year.

Conclusion:

OM Plus Delivery Manager is a highly customizable document output management solution that can be tailored to meet the needs of other customers experiencing document workflow issues. It includes many valuable features such as automated document versioning control, customized pull print, centralized print management, document bundling, and data manipulation and formatting processes. OM Plus can streamline the document workflow to meet production deadlines, collection cycles, ensure the delivery of mission-critical documents, and save on costs.

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